



**INFORMATION DISCLOSURE STATEMENT  
BY APPLICANT Sheet 1 of 1**

Docket No. W0008/7000

Applicant: James R. McSherry  
Serial No: 09/783,197  
Filed: February 14, 2001  
For: METHOD AND APPARATUS FOR MANAGING WORKPLACE SERVICES  
AND PRODUCTS  
Examiner: Not Yet Assigned Jarrett  
Art Unit: ~~2463~~ 3623

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GROUP 3600

**U.S. PATENT DOCUMENTS**

Exam Inits	Cite No.	Patent Number	Kind Code	Patentee or Applicant Name	Issue Date
<i>JS</i>		5,983,369		Bakoglu, et al.	11/1999
<i>JS</i>		5,806,043		Toader	9/1998

**FOREIGN PATENT DOCUMENTS**

Exam Inits	Cite No.	Cy	Number	Kind Code	Patentee or Applicant Name	Publication Date	T
<i>JS</i>		WO	00/74193	A1	Nowonder, Inc.	12/7/2000	<input type="checkbox"/>
<i>JS</i>		EP	0 952 539	A2	Nortel Networks Corp.	10/27/1999	<input type="checkbox"/>
<i>JS</i>		WO	01/86928	A1	Konin-Klijke KPN N.V.	11/15/2001	<input type="checkbox"/>
							<input type="checkbox"/>
							<input type="checkbox"/>

**OTHER PRIOR ART - NON PATENT LITERATURE AND DOCUMENTS**

Exam Inits	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the articles (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T
<i>JS</i>		ACKERMAN, Mark S., et al., "Answer Garden 2: Merging Organizational Memory with Collaborative Help", Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW'96), Department of Information and Computer Science, University of California, Irvine, California, BNSDOCID: <XP 2102511A 2 >.	<input type="checkbox"/>
			<input type="checkbox"/>

Examiner Signature	<i>Arda Jurek</i>	Date Considered	10/28/2001
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